# Intelligent Agents Web-Mining Agents

Prof. Dr. Ralf Möller
PD Dr. Özgür Özçep
Universität zu Lübeck
Institut für Informationssysteme



#### Acknowledgements

 Some slides have been taken from lecture material provided by researchers on the web. We hope this material is indicated appropriately. Thank you all.



#### Organization

- Intelligent agents: Two lectures (WMA) + project
- Lecture part I: Agents' reasoning and reasoning in agents
  - Wednesdays 14:00-15:30 in IFIS 2035
  - Modus: Inverted Classroom
    - Summary, discussion, questions, examples
    - Except for first lecture on October 20, which is a classical lecture on-site
  - Slides and videos (partly from last semester) available in advance
    - prepare yourself with this material
  - Lecturer: Özgür Özçep



#### Organization (continued)

- Lecture part II: Intelligent agents for Information Retrieval
  - Thursdays 14:15-15:45 in IFIS 2035
  - Modus: Classical lecture on-site
  - Slides and videos (partly from last semester) available in advance
  - Lecturer: Ralf Möller
- Project
  - Fridays: 12:15-13:45, in IFIS 2035
  - Start: 29 October
  - Tutors: Bender/Luttermann
- More details: Moodle: <a href="https://moodle.uni-luebeck.de/course/view.php?id=7037#section-0">https://moodle.uni-luebeck.de/course/view.php?id=7037#section-0</a>

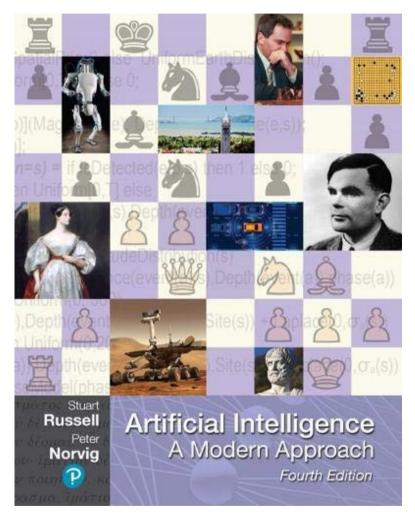


#### Artificial Intelligence and Intelligent Agents

- Artificial intelligence (AI) is the science of systematic synthesis and analysis of computational agents that act intelligently
  - Agents are central to AI (and vice versa)
  - Intelligent agent = computational agent that acts intelligently
  - Talking about AI w/o talking about agents misses the point (and vice versa)
- Need to technically define the notion of "acting intelligently"
- AI = Science of Intelligent Systems
  - Systems are called computational agents in AI, or agents for short

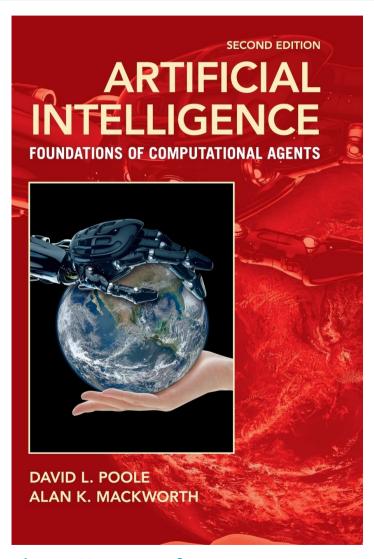


#### Literature



http://aima.cs.berkeley.edu (AIMA, 1st edition 1995)

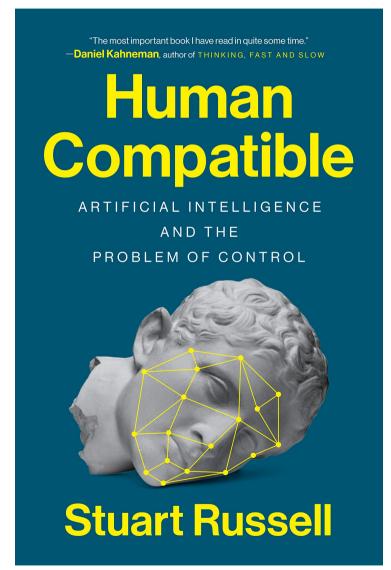


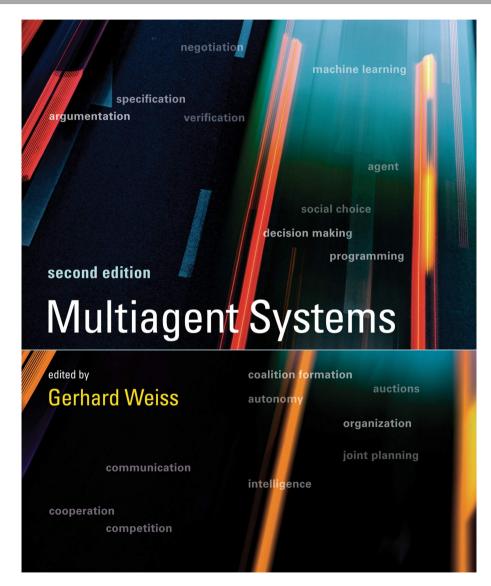


http://artint.info

(AIFCA, 1<sup>st</sup> edition 2010)<sub>M FOCUS DAS LEBEN</sub>

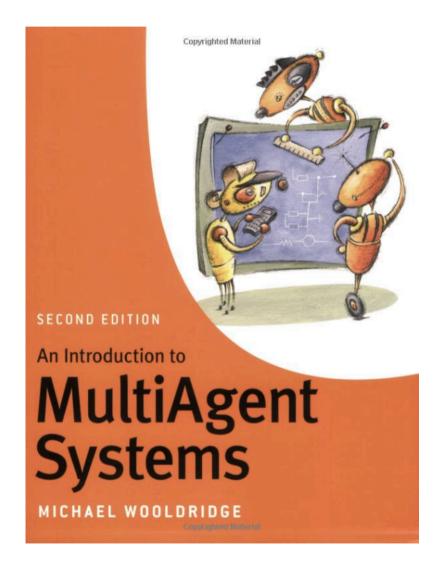
#### Literature

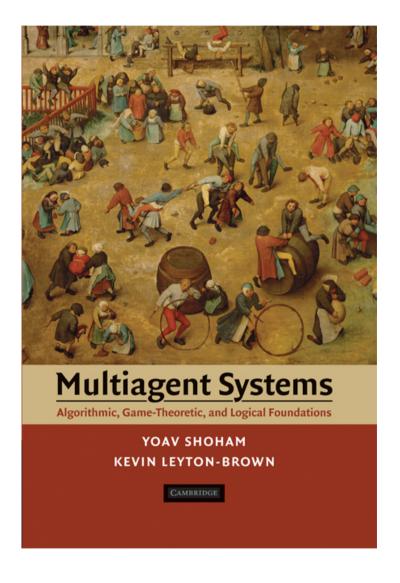






#### Literature



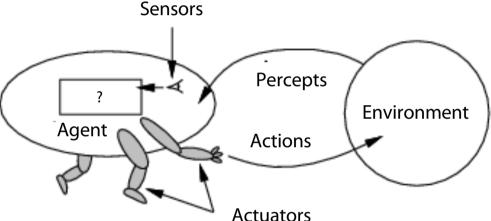




#### What is an Agent?

 Anything that can be viewed as perceiving its environment through sensors and acting upon that environment through actuators

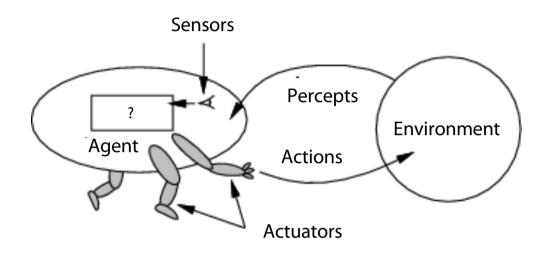
[AIMA-Def]



- Human agent
   eyes, ears, and other
   organs for sensors; hands, legs, mouth, and other body parts for actuators
- Robotic agent cameras and infrared range finders for sensors; various motors for actuators
- Software agent interfaces, data integration, interpretation, data manipulation/output



#### Abstractions: Agents and Environments



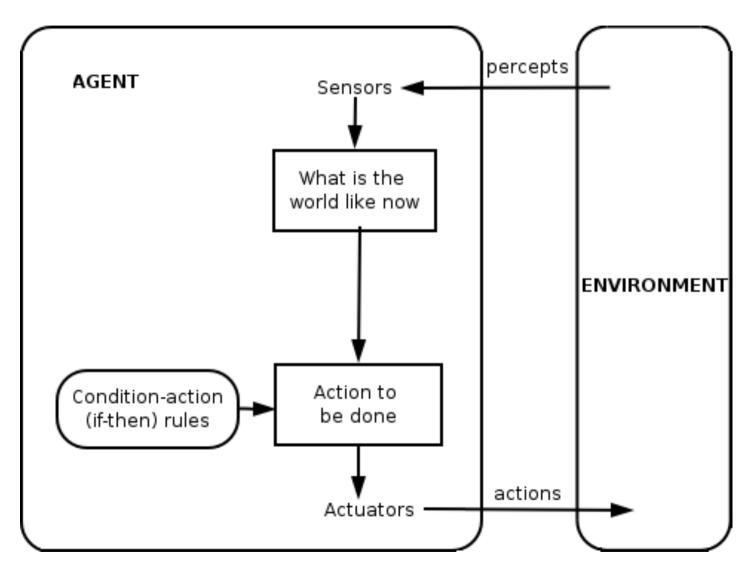
• The agent function maps from percept histories to actions:

$$[f: P^* \rightarrow A]$$

- The agent program runs on a physical architecture to produce f
- Agent = architecture + program

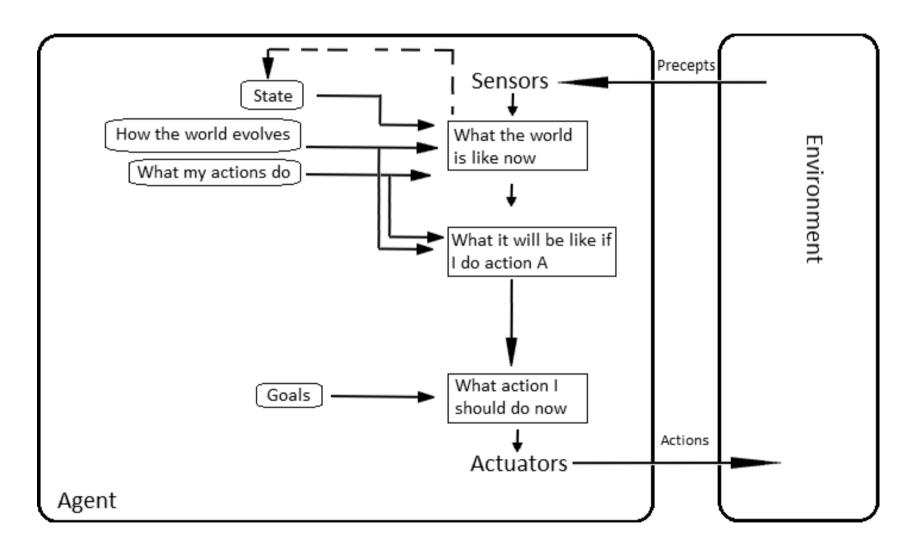
Really insist on functional behavior?

## Reactive vs. Goal-based Agents





## Reactive vs. *Goal-based* Agents





#### Balancing Reactive and Goal-Oriented Behavior

- We want our agents to be reactive, responding to changing conditions in an appropriate fashion (e.g., timely)
- We want our agents to systematically work towards longterm goals
- These two considerations can be at odds with one another
  - Designing an agent that can balance the two remains an open research problem
  - Achieve maximum freedom of action if there is no specific shortterm goal (e.g., keep batteries charged)



### **Social Ability**

- The real world is a multi-agent environment: we cannot go around attempting to achieve goals without taking others into account
- Some goals can only be achieved with the cooperation of others
- Social ability in agents is the ability to interact with other agents (and possibly humans) via some kind of agentcommunication language ...
- ... with the goal to let other agents to make commitments (of others) or reinforcements (about its own behavior)
- Need to represent and reason about beliefs about other agents



#### Rational Agents

- Rational Agent: For each possible percept sequence, a rational agent
  - should select an action
  - that is expected to maximize its local performance measure,
  - given the evidence provided by the percept sequence and
  - whatever built-in knowledge the agent has
- Rational = Intelligent ?
  - There is more to intelligence than to meet rationality



#### **Autonomous Agents**

- Rationality is distinct from omniscience (all-knowing with infinite knowledge)
- Computing the best action usually intractable
- Rationality is bounded
- Agents can perform actions in order to modify future percepts so as to obtain useful information (information gathering, exploration)
- An agent is autonomous if its behavior is determined by its own "experience" (with ability to learn and adapt)
  - What matters for the "experience" is the
    - percept sequence (which the agents can determine), the
    - state representation, and the
    - "computational success" of computing the best action as well as learning and adapting for the future



#### Human-compatible Behavior

- Agents act on behalf of humans, who specify the goals
- Agent should consider its initial goals to be uncertain (and to be challenged due to underspecification)
- Agent should be able to prove their behavior is beneficial to humans
- Artificial intelligence, agents, and ethics
  - Agents (and their designer) must act in an ethical way
     Developers should be able to prove ...
    - ... that agents are able to prove
    - ... that they (the agents) act in an ethical way
  - Simple technology assessment is not enough
  - And yes, there are formal ethics, there is deontic logic, ...

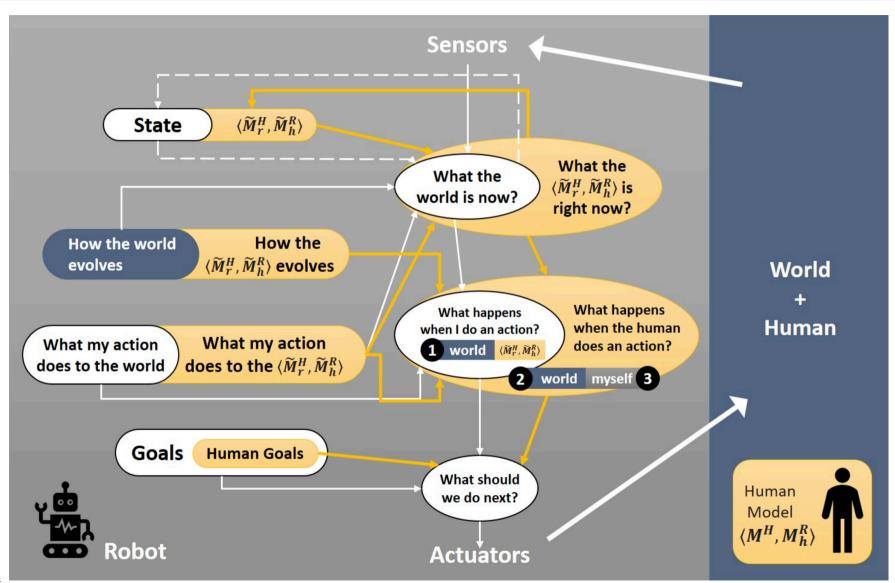


#### **Human-aware Behavior**

- Agents interact with humans
- Selected actions must match human expectations
  - Maybe the presumably expected action might not be the best (for the human or the agent, or both)
- Selected actions that are assumed to not match human expectations must be explained



#### Agent Model vs. Human Model



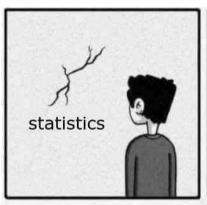
#### Learning Agents (Online)

- Ever extended percept sequence (incl. more or less explicitly encoded reinforcement feedback or rewards) is ...
  - ... sparse (no big data), but gives rise to model updates
  - ... with the aim to better (faster) achieve goals
- We say: Agents learn (and we mean: while acting, or online)
  - Optimize a performance measure
- Setting up agents' online learning engines
  - Dedicated knowledge about online learning required
- Setting up an agent's initial model by exploiting data:
  - Dedicated knowledge of machine learning required
  - Also basically optimizing a performance measure

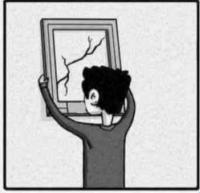


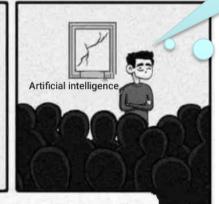
#### Machine Learning (ML): Offline

Statistics vs. Data Science vs. Machine Learning



**Machine Learning** 



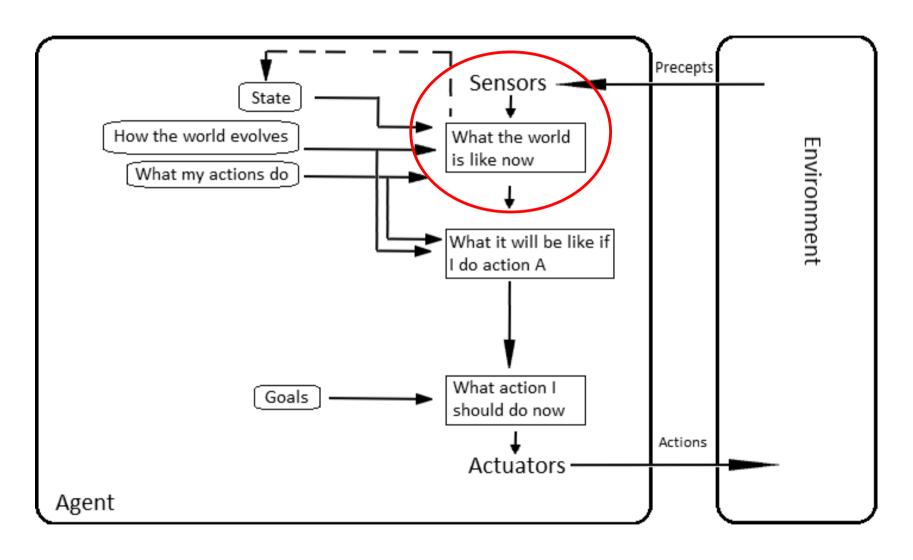


"When you're fundraising, it's AI. When you're hiring, it's ML. When you're implementing, it's logistic regression."

It is clear that claiming
Al *is* machine learning or
"contains" machine learning does
not make much sense!

- Machine learning scales, but can only do so much
- All fields have evolved and still do evolve

### Reactive vs. *Goal-based* Agents





#### Misunderstandings

- Applying ML to implement a function f some people say:
   "I have used ML technique X to create an AI"
- Unconsciously, AI is used as a synonym for agent, but ...
   ... mostly a very simple one
  - $-f: P \rightarrow A$
- Claiming that f is "an Al" is an indication of lack of understanding ...
- ... even if the last n percepts are considered
  - $f: P \times ... \times P \rightarrow A$
- One is lost w/o an understanding of intelligent agents
  - $-f: P^* \rightarrow A$



#### Frame Agents

- Assume that machine learning techniques are used to build models at agent setup time
- Runtime behavior of agent always depends on last n elements of percept sequence only  $f: P \times ... \times P \rightarrow A$
- No interaction w/ environment, no feedback
- Agent is fake (simply a frame around standard SW/HW)
  - Also holds when setup training data is camouflaged as initial percepts (but no actions towards goals are computed until training completed)
- Maybe even enlightening for practical applications, but agent idea ...
- ... does not show its full potential



#### Learning-based Software Development

- There is no need to deliberately conflate machine learning with agents and AI!
- No need to invent frame agents!
- Can build extremely cool SW/HW
   w/ machine learning techniques
   (e.g., for industrial image processing applications)
- → Probabilistic Differential Programming (CS5071-KP04)
- → Deep Learning Lab (CS5071-KP04)
- There are caveats, however:





# Training a single Al model can emit as much carbon as five cars in their lifetimes

Deep learning has a terrible carbon footprint.

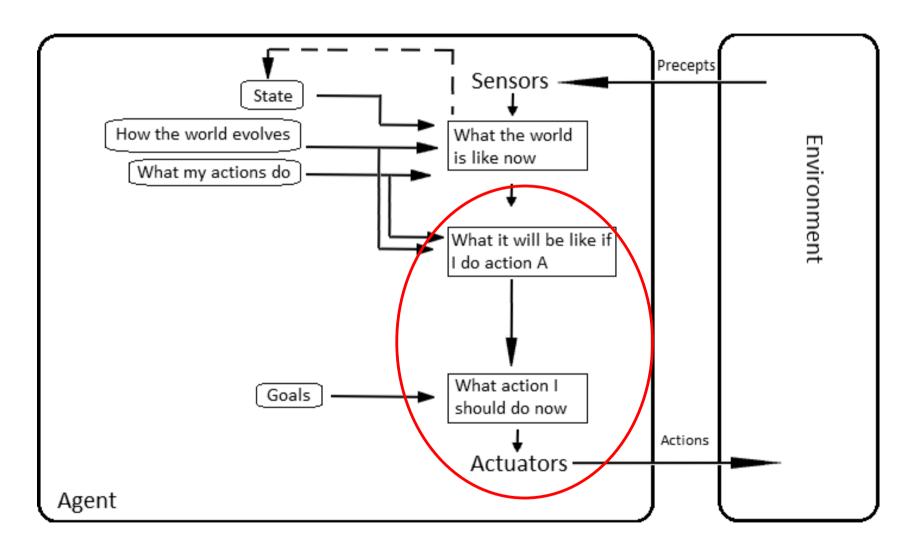
by **Karen Hao** June 6, 2019

#### Back to the Future: Human-guided Learning

- Develop machine learning techniques that achieve good performace w/o too much training material
- Exploit human capabilities
- Artificial agents and human agents cooperate
- Machine learning becomes agent online learning
  - Motivation for studying agents!
  - Machine learning cannot go w/o agents in the future
- Agents allow for more or less learning (incl. no learning)
- Next: Proper agent with no learning



#### Proper Agent: An Example





#### Proper Agent: An Example

#### Given:

- Current state of the environment
- Description of goal state
- Set of action descriptions
- How the world evolves
  What the world is like now
  What it will be like if I do action A

  What action I should do now
  Actuators

  Actuators

- → Find sequence of actions (a plan) for transforming current state into goal state
- → Select first action, and hope that plan can be completed



#### **STRIPS Formalism**

- States modeled as set of ground atoms (database)
  - Current state as well as goal state
  - Example: Blocks World
    - On\_Table(A), On\_Table(B), On\_Table(C)
    - On\_Block(C, B), On\_Block(B, A)



### STRIPS Planning Operators

```
Op(Action: Go(there), Precond: At(here) \land Path(here, there), Effect: At(there) \land \neg At(here))

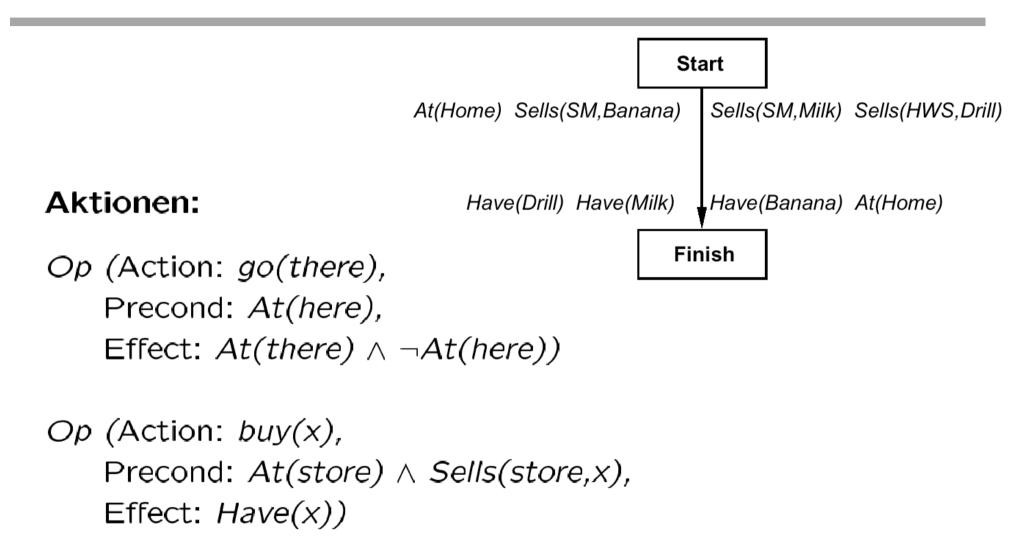
At(here), Path(here, there)

Go(there)

At(there), \neg At(here)
```



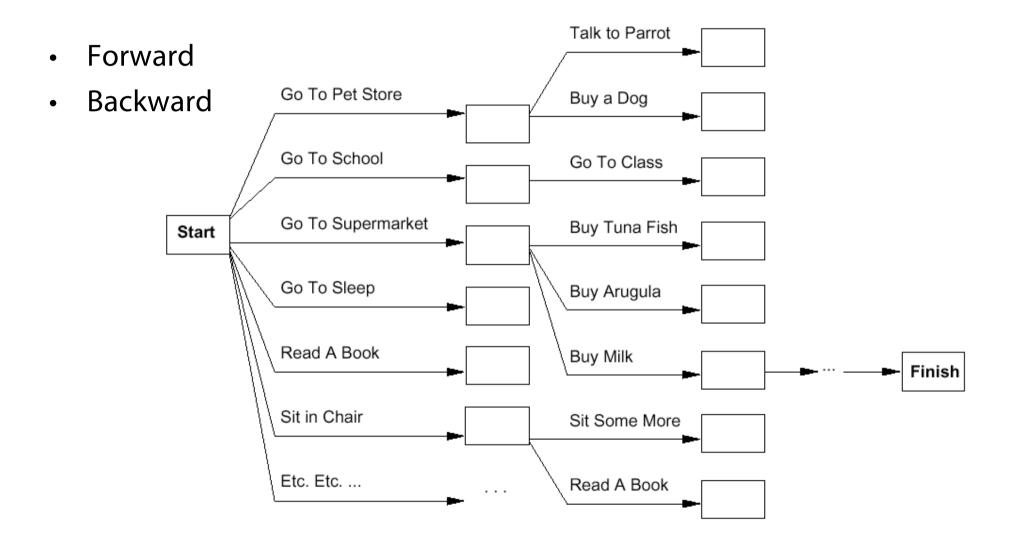
#### Complete Plan



there, here, x, store are variables



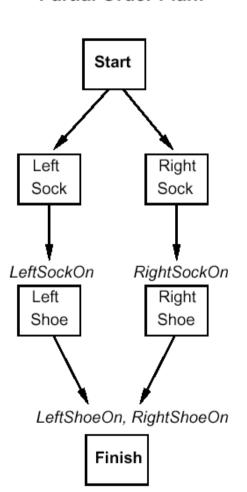
#### Planning as Search



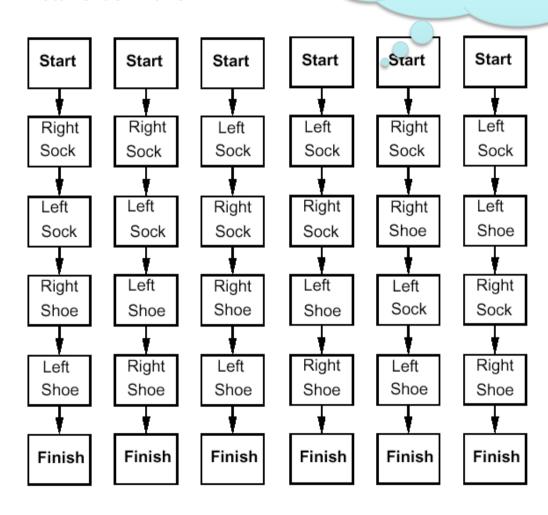
# Plan = (Linear) sequence of Actions?

Apply principle of Least Commitment

#### Partial Order Plan:



#### **Total Order Plans:**





#### Representation of Partial-Order Plans

- Plan step = STRIPS Operator
- Plan consists of
  - Plan step with partial order (<),</li>
     where S<sub>i</sub> < S<sub>j</sub> iff S<sub>i</sub> is to be executed before S<sub>j</sub>
  - Set of variable assignments x = t,
     where x is a variable and t is a constant or variable
  - Set of causal relations:  $S_i \rightarrow^c S_j$  means  $S_i$  creates the precondition c of  $S_j$  (entails  $S_i < S_j$ )
- Solutions to planning problems ...
  - ... must satisfy certain conditions



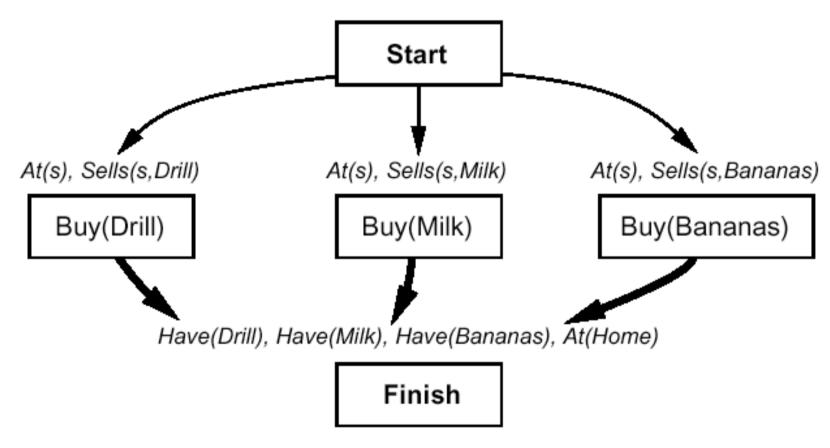
#### Completeness and Consistency

- Complete plan
  - Every precondition of a step is fulfilled
  - $\forall S_j$  with c ∈ Precond( $S_j$ ),
    - $\exists S_i$  s.t.  $S_i < S_j$  and  $c \in Effects(S_i)$ , and
    - for every linearization it holds that:
      - $\forall S_k$  with  $S_i < S_k < S_j$ ,  $\neg c \notin Effects(S_k)$
- Consistent plan
  - If  $S_i$  <  $S_j$ , then  $S_j$  ⊄  $S_i$  and
  - If x = A, then x ≠ B for different A and B for variable x
     (Unique Names Assumption)
- Solution of the planning problem: complete and consistent plan



### Plan Refinement (1)

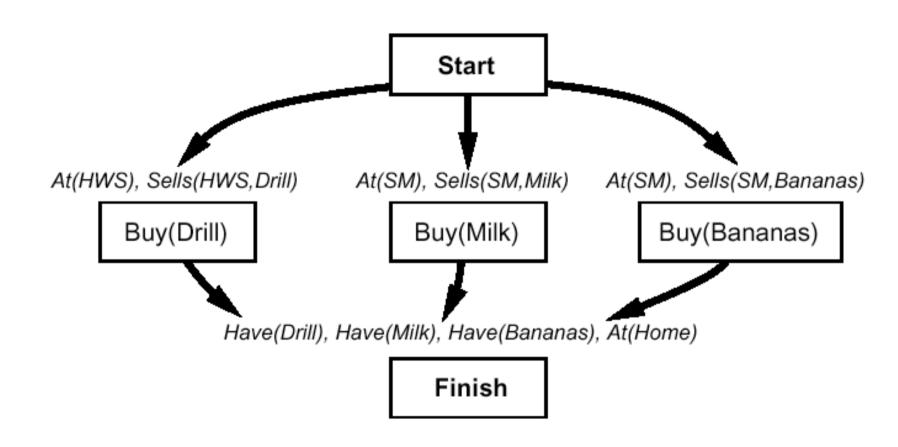
#### Backward planning



Thin arrows = <
Fat arrows = causal relation + <



## Plan Refinement (1)

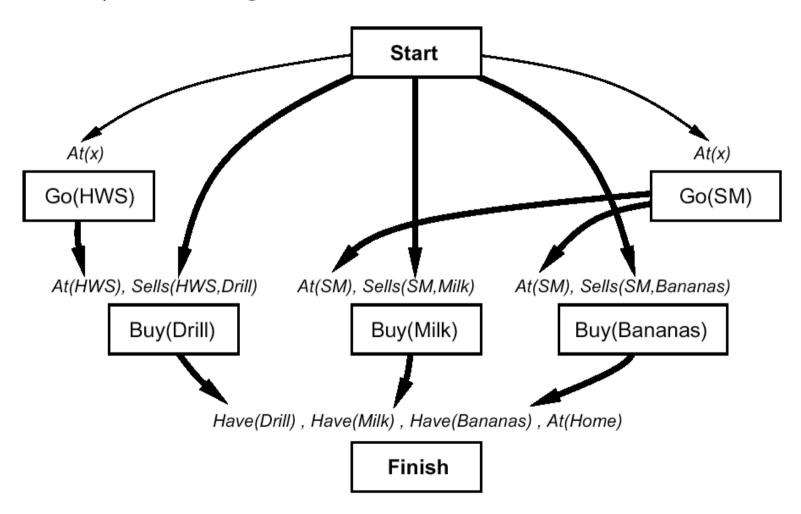


. . . after variable instantiation



### Plan Refinement (2)

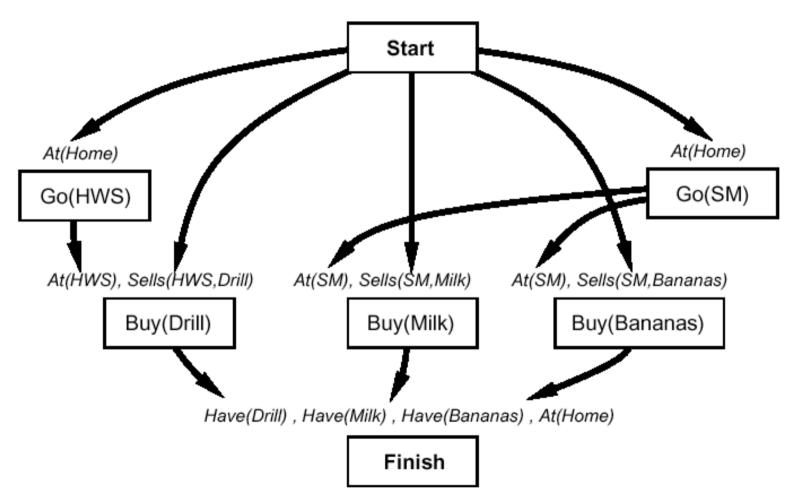
• ... buy at the right store





### Plan Refinement (3)

... but you must get there



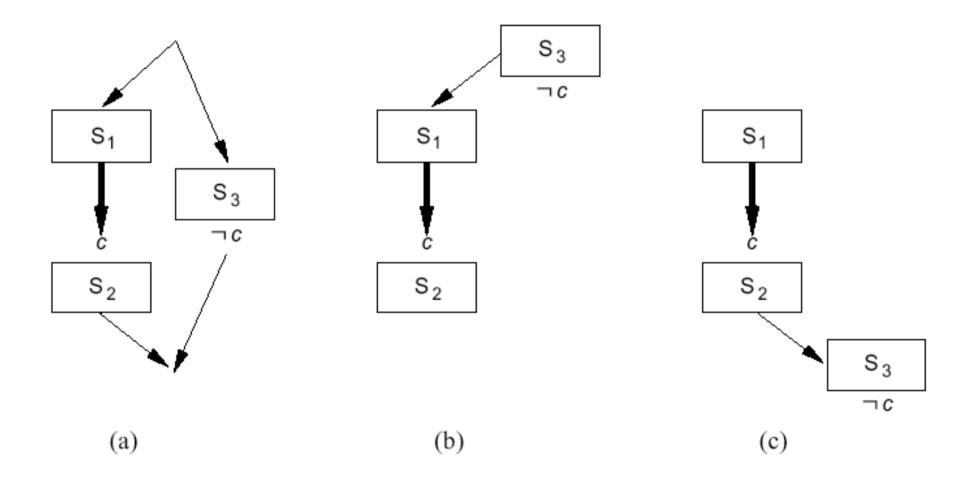


### Plan Refinement (3)

- Note:
   Up to now no search, but simple "backward chaining"
- Now: Conflict! After go(HWS) is executed, At(Home) no longer holds (similarly for go(SM))



### **Protection of Causal Relations**



#### **Protection of Causal Relations**

- Conflict:
  - S3 "threatens" causal relation between S1 and S2
- Conflict resolution:
  - Promotion: Put threat before causal relation
  - Demotion: Put threat after causal relation

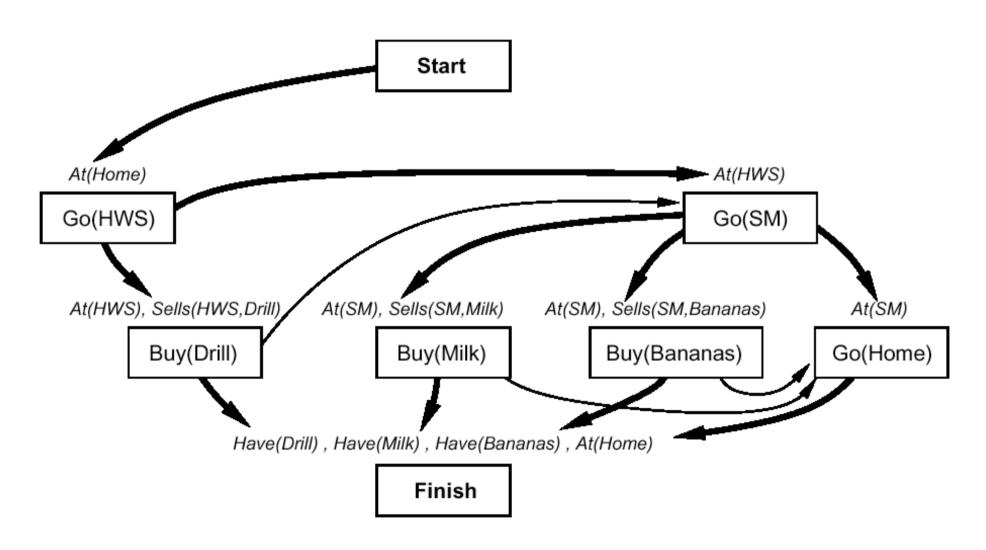
=> Dedicated lectures on causality in next lectures

#### Another Plan Refinement ...

- Assumption: Cannot resolve conflict by protection
- Made a wrong step during plan refinement
- Alternative
  - Select x = HWS (with causal relation) while instantiating
     At(x) in go(SM)



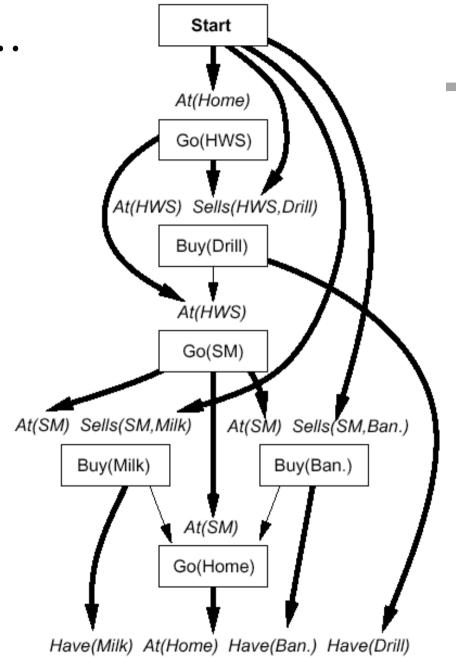
### Another Plan Refinement ...





# The Complete Solution ...

- ... with all links
- Computation by POP Algorithm
  - Complete
  - ... and correct
- Additionally, not considered here, correct treatment of variables



Finish



46

## Last Century Planning Systems (Last Decade!)

- UCPOP (Weld, UW)
   (http://www.cs.washington.edu/ai/ucpop.html)
- Sensory Graphplan (Weld, Blum, and Furst: UW)
   (http://aiweb.cs.washington.edu/ai/sgp.html)
- IPP (Köhler and Nebel: Univ. Freiburg)
   (https://idw-online.de/de/news5468)
- Prodigy: Planning and Learning (Veloso: CMU)
   (http://www-2.cs.cmu.edu/afs/cs.cmu.edu/project/prodigy/Web/prodigy-home.html)

All systems have found interesting applications



## Planning is an Active Field of Research

- More powerful successors
  - Systems learn how to plan fast for specific problem instances
  - Can deal with uncertainty
    - About state estimation
    - About effects of actions
- Very powerful problem solvers can be set up ...
  - w/ less effort/knowledge than with mathematical optimization theory and respective tools
- → Automated Planning and Acting (CS5072-KP04)

( <a href="https://www.ifis.uni-luebeck.de/index.php?id=dski-aktuell-ss20&L=2">https://www.ifis.uni-luebeck.de/index.php?id=dski-aktuell-ss20&L=2</a> )



## Back to Intelligent Agents / Acting Intelligently

- Rational agents that:
  - Act autonomously and are persistent
  - Achieve goals surprisingly fast (despite bounded rationality)
  - Learn how to behave in a clever way (even learn computational strategies)
- Can adapt their goals to anticipate humans needs and expectations
  - Human compatibility, human awareness
- Can learn new models online to
  - Keep high performance over time
  - Support human-guided machine learning



### **Outlook for Part I**

- Causality
- Games, Cooperation, Mechanism Design
- Multiagent Logic

